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## **NAAMTA Global Announces First South Africa Medical Escort Accreditation for Medical Travel Solutions**

**Johannesburg, South Africa** – [NAAMTA Global](http://naamtaglobal.com) Medical Escort Accreditation standards and auditing practices set the framework for medical escort services that focus on quality patient care and transport safety. Using a comprehensive audit of administrative documentation, personnel, medical practices, and facilities, [NAAMTA Global](http://naamtaglobal.com) is awarding [Medical Travel Solutions](http://medicaltravelsolutions.com) accreditation for their medical escort program.

Amy Arndt, NAAMTA's Operations Director said, "NAAMTA's vision is to produce measurable industry standards for Medical Escort and Medical Transport service providers that result in enhancing quality care, ensuring patient safety, and providing organizations the standards required to attain a high-level of excellence and achieving recognition and attaining certification.

Lorraine Melvill and her team's dedication to compassionate customer service and quality medical care were paramount beginning with the pre-transport planning stages to delivering the patient to their receiving location bedside, and post-transport document completion."

NAAMTA verified Medical Travel Solutions (MTS) compliance to the all-encompassing criteria through an extensive records and documentation audit, employee interviews, process reviews, and on-site evaluations, all of which were conducted using [ISO 9001:2015](http://iso9001.com) auditing guidelines.

Lorraine Melvill states, "We would like to thank the NAAMTA Global team for all their support and we look forward to maintaining our high ethical standards and quality service when transporting patients with our medical escorts on commercial airlines.

The MTS team will continue caring professionally about our patients' safety during transport whilst supporting their families, and being honest, efficient and transparent in communicating with our clients and service providers. "

### **About NAAMTA Global**

NAAMTA Global is a worldwide accreditation standard-bearer for the medical escort/transport industry, offering procedures that include guidelines for developing a system focused on transport safety, patient care, quality management, and continuous improvement. NAAMTA is recognized around the world for its [ISO 9001:2015](http://iso9001.com) QMS certification and the implementation of quality practices in its accreditation program.



NAAMTA's certified QMS is audited annually by [PRI Registrar](#), an [ANSI-ASQ National Accreditation Board](#)-approved Registrar.

NAAMTA began their accreditation program in 2009 and became an international accreditation company in 2013 by successfully identifying the standards for best practices and performance among medical escort, medical transport, and emergency medical service providers.

Through a dynamic approach to auditing and an array of web-based reporting and learning tools, NAAMTA distinguishes itself as an accreditation source in providing member services and improving medical transportation industry practices. In 2019, to reflect our international market, we became NAAMTA Global.

## About the Medical Travel Solutions

Medical Travel Solutions uses reliable networks of medical professionals (carefully selected as leaders in their field), Accredited private hospitals, including emergency Medical Evacuation services and commercial flight services for patients needing to travel to South Africa for quality medical treatment, together with value added services within the supply chain, offering a seamless and quality experience.

Focused exclusively on Commercial Airline Transportation and Escorts for patients internationally, as a cost-effect alternative solution to air ambulance transportation.

We have a dedicated, reputable and experienced team of highly qualified Medical Doctor's / Specialist's and Advanced Life Support Paramedics with valid travel documentation as well as state of the art equipment specifically designed for commercial travel.

**Lorraine Melvill**, Owner and Director

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